



AIRCRAFT **SERVICE DIRECTORY**

With the largest, most extensive service network of any aviation manufacturer, we keep our family in the air no matter where they fly.

Beechcraft



Hawker

TEXTRON AVIATION

AIRCRAFT
SERVICE DIRECTORY

Valued Friends and Customers,

We are in the midst of an exciting time at Textron Aviation. With the coming together of Beechcraft and Cessna earlier this year, a strengthened product support and service network has resulted for Beechcraft, Cessna and Hawker customers.

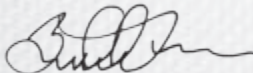
Our combined network includes 21 company-owned service facilities and more than 40 mobile service units around the world all dedicated to delivering award-winning service directly to our customers.

The Textron Aviation service organization continues to look for ways to enhance the aircraft ownership experience through simplifying aircraft ownership, reducing operating costs and increasing resale value. We continue to invest in aircraft improvements in terms of network accessibility, upgrade and modification options, parts distribution and compliance capabilities.

Building long-term relationships through uncompromising service and product support continues to be the driving spirit of the Textron Aviation team. Our combined experience, resources and unequalled tenure deliver the highest level of customer service to you. Reliability and service are hallmarks of the Cessna, Beechcraft and Hawker brands.

Through this directory, you have access to a worldwide support team dedicated to providing you the support and resources you need to ensure you receive a best-in-class service experience.

As always, I welcome your feedback and can be reached at BThress@txtav.com or by phone at 316.517.0349.

A handwritten signature in black ink, appearing to read 'Brad Thress', with a stylized, cursive script.

Brad Thress

Senior Vice President, Customer Service

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COMPANY-OWNED
SERVICE CENTER NETWORK

WHEN YOUR AIRCRAFT
**NEEDS ATTENTION,
YOU HAVE OURS.**

Company-Owned Service Center Network

Introducing our 21 company-owned Textron Aviation Service Centers around the world — global service for global business customers. Our Textron Aviation Service Centers provide maintenance inspections, parts, repairs, avionic modifications, equipment installations, interior and exterior refurbishment, and other specialized services for your aircraft.

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DOMESTIC SERVICE CENTERS

- Atlanta, GA (KPDK)
- Greensboro, NC (KGSO)
- Houston, TX (KHOU)
- Indianapolis (KIND)
- Mesa, AZ (KIWA)
- Milwaukee, WI (KMKE)
- Newburgh, NY (KSWF)
- Orlando, FL (KMCO)
- Sacramento, CA (KSMF)
- San Antonio, TX (KSAT)
- Tampa, FL (KTPA)
- Wichita, KS Cessna (KICT)
- Wichita, KS Beechcraft (KICT)
- Wilmington, DE (KILG)

INTERNATIONAL SERVICE CENTERS

- Doncaster, United Kingdom (EGNE)
- Düsseldorf, Germany (EDDL)
- Paris, France (LFPB)
- Prague, Czech Republic (LKPR)
- Singapore, Southeast Asia (WSSL)
- Valencia, Spain (LEVC)
- Zurich, Switzerland (LSZH)





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AFTERMARKET
SALES AND SUPPORT

DISCOVER A
BRAND NEW AIRCRAFT
IN THE ONE **YOU ALREADY OWN.**

Aftermarket Sales and Support

Whether it's exterior or interior modernization upgrades, our team is here to save you time and increase the value of your aircraft by bringing it up to new model standards.

Contact one of your representatives to discover the beauty, safety, and functionality of a brand new aircraft in the aircraft you already own.

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YOUR **PARTNER** IN THE FIELD.

Field Service Engineers

Field Service is your partner in the field and your direct, local contact to your Beechcraft, Cessna or Hawker aircraft.

Our Field Service Engineers (FSE) team forms a worldwide network of service engineers dedicated to keeping your aircraft ready to fly and to answering your specific questions.

Every aircraft is assigned a specific FSE, based on its location. Your FSE is ready to provide on-site support, diagnostic assistance, and AOG support for every aircraft model. Each FSE is a certified A&P mechanic with access to extensive technical manuals and detailed vendor documentation.

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MOBILE
SUPPORT SERVICES

WE'LL KEEP YOU **FLYING.**

Mobile Support Services

Our Mobile Service Units (MSU) are equipped with everything required for both scheduled and unscheduled aircraft service. These vehicles are stocked and ready to perform inspections, RVSM checks, and engine, tire, and brake service on your aircraft — all at your location. Save time, lower costs, and reduce flight cycles with our MSU program.

To dispatch an MSU, call the regional Service Center closest to you.

PRE-POSITIONED

MOBILE SERVICE UNIT LOCATIONS

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Houston, TX	1-877-821-4728
Indianapolis, IN	1-877-851-5653
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ProPropeller covers the scheduled propeller removal and overhaul, for certain parts and labor, per the Maintenance Manual requirement.

Eagle Service™ Plan (ESP® Program)

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ProAdvantage ELIGIBILITY CHART

	Citation Mustang	Citation M2	Citation CJ2 (+)	Citation CJ3	Citation CJ4	Citation Excel/XLS (+)	Citation Sovereign	Citation X	CitationJet	Citation CJ1 (+)	Citation II	Citation Bravo	Citation V	Citation Ultra	Citation Encore (+)	Citation III	Citation VI	Citation VII	Caravan Series	KingAir 90 Series	KingAir 200 series	KingAir 300 series	Beechjet 400A	Hawker 400XP	Hawker 750	Hawker 800 Series	Hawker 900XP
ProParts	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
PowerAdvantage	●					●	●					●	●	●	●												
PowerAdvantage+	●					●	●					●	●	●	●												
ProIgnition		●	●	●		●	●		●	●		●	●	●	●												
ProTech/ProTech Lite	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●						●	●	●	●	●	●	●
TapAdvantage		●	●	●	●				●	●																	
AuxAdvantage						●	●	●								●	●	●									
ProPropeller																					●	●	●				
Eagle Service™ Plan																				●	●	●	●				

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