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CONTACTS

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GENERAL

CONDITIONS

The present general terms and conditions apply to services provided by SEAGI according to article L.6325-1 abd seq. of the Transports Code.

INVOICING

Invoices are issued according to information provided by the client (I.D., billing address, VAT number, registration, etc.). The client is required to inform SEAGI of any modifications. Invoices are issued in Euros (ϵ) .

RATES

Tariffs are expressed in Euros (€) and excluded VAT. Tariffs are revisable and their modification is subject to publication.

PAYMENT CONDITIONS

Payment is considered as complete when the funds have been received in the SEAGI accounts. Invoices shall be paid in Euros (€) (no discount will be given for advance payment nor for security deposit).

Immediate payment

Invoices are payable to SEAGI by cash or credit card (VISA, mastercard, AMEX) prior to take-off by the aicraft operator or the owner that has no special agreement with the SEAGI.

In the event of non-payment, the invoice will be sent to the user at the end of the current month with a surcharge of € 10 corresponding to invoicing charges.

Payment on a credit basis

Users and airlines, which present the necessary guarantees, may be allowed by SEAGI under express written authorisation, to pay invoices on a credit basis, within 30 days after the issue date.

In case of late payment, the customer account will be cancelled and all future invoices will be subject to immediate payment by cash or credit card before each departure flight.

Users permitted to pay on a credit basis may settle by:

BANK TRANSFER

// To: SEAGI

// Bank: BNP Paribas

Address: Centre d'affaires La Défense Entreprises

5 bis, place de la Défense

92974 Paris La Défense Cedex - France

// IBAN: FR76 3000 4006 1700 0102 8915 680

BIC: BNPAFRPPPTX

For funds transfers from abroad, bank charges are at the expense of the issuing party.

CHEQUE

// Made payable to : SEAGI

Aéroport Grenoble Alpes Isère

38590 Saint Etienne de Saint Geoirs

France

In order to facilitate the processing of payments, the user should provide the reference number stated on the invoices (client and invoice numbers) corresponding to each payment.

PROCEDURE IN THE EVENT OF LATE PAYMENT OR NON-PAYMENT

Late payment

Any invoice issued by SEAGI which remains unpaid at the due date shall generate an automatic reminder letter.

In the event of late payment, any guarantees provided may be used to settle the outstanding debt. The user will be formally notified by recorded delivery letter if such action is being taken by the SEAGI.

Penalties for late payment

All sums due which are not paid on the due date shall bear interest from day to day at the rate of one and a half times the French legal interest rate currently in force, from the date when such sums were due until the date of payment (both dates inclusive).

Disputes and recovery fees

In the event that a second reminder letter should remain unanswered after 15 days, the file will be transferred to the SEAGI's litigation department, which will enter into any necessary legal procedures in order to recover the outstanding debts.

A single payment to cover the recovery costs will be due in the event of late payment and is fixed at **€ 40** per invoice (Decree n° 2012-1115, 2nd October 2012) If the recovery amounts actually incurred should prove to be higher, an additional indemnity may be claimed.

Detention of aircraft

An unpaid invoice can entail the application of particular measures, and in particular the provisional seizure of the aircraft under the conditions envisaged with the article L6123-2 of the Transport code.

Claims and queries

Claims are not payment suspensive. Queries are admissible during a period of one year from the issuing date of the invoice. They must be sent in written form to the accounting department at the following address:

SEAGI - Aéroport Grenoble Alpes Isère 38590 SAINT ETIENNE DE SAINT GEOIRS France

All complaints must specify:

- // the number of the concerned invoice;
- // the date and number of the concerned flight;
- // the claimed service.

ORIGINAL VERSION, APPLICABLE LAW AND SETTLEMENT OF DISPUTES

The current document is subject to French law. Any disputes arising out of or relating to this document shall be subject to the exclusive jurisdiction of French Courts.

In the event of controversial interpretation of any of the above articles in English language, the original French version will be considered as the only official text.

APPLICATION OF VAT

All tariffs mentionned in the present document exclude VAT. VAT will be invoiced at the current, applicable rate.

Exemptions from VAT are applicable according to:

// Article 262, II-4 of the French General Tax Code (Code Général des Impôts)

«II. Are VAT excluded:

4. all operations concerning delivery, transformation, repair, maintenance, chartering and renting of aircrafts used by a company, which can certify that flights to and from foreign destinations, outside Metropolitan France, represent at least 80% of its activity.»

// The points e), f) and g) of the article 148 of the European Directive 2006/112 CE of 28/11/2006

Member States shall exempt the following transactions:

- (e) the supply of goods for the fuelling and provisioning of aircraft used by airlines operating for reward chiefly on international routes;
- (f) the supply, modification, repair, maintenance, chartering and hiring of the aircraft referred to in point
- (e), and the supply, hiring, repair and maintenance of equipment incorporated or used therein;
- (g) the supply of services, other than those referred to in point (f), to meet the direct needs of the aircraft referred to in point (e) or of their cargoes.

All other services not mentioned above are subject to the current VAT rate.

The different services concerned by the exemption are clearly identified by articles 73D and E of Annex III of the French General Tax Code.



CANCELLATION

POLICY

Annual conditions

Cancellation of flight requiring extension of opening hours less than 48 hours before arrival



100% of the planned extension rate will be invoiced (in addition to different cancellation fees as mentioned below)

Applicable

// Weekends from 23th December 2019 to 31st March 2020 // On 2nd January 2020

Cancellation with between 24 and 48 hours' notice (unless cancellation is due to weather conditions or ATC slot)



50% of the Full/Full hadling rate will be invoiced

Cancellation without notice or with less than 24 hours' notice (unless cancellation is due to weather conditions or ATC slot)



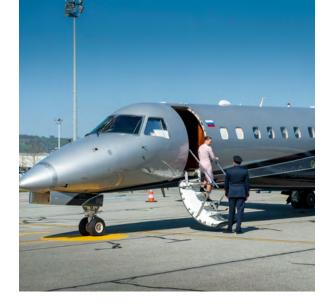
100% of the Full/Full handling rate will be invoiced

Parking reservations from Friday 1200 LT until Monday 1200 LT cancelled less than 48 hours before arrival



100% of the parking rate will be invoiced

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AIRPORT

FEES

Applicable from 1st December 2019

PREAMBLE

The information and airport charges listed below form part of the current published document "Information on tariff regulations" following the meeting of the Economic Consultative Commission on 12th July 2019.

The below mentioned airport charges are specific to business aviation activity.

The full, original document is available via www.grenoble-airport.com.

If at any time any part of these tariff regulations (including any one or more of the articles of this document) is held to be or becomes void or otherwise unenforceable for any reason under any applicable law, the same shall be deemed omitted from these tariff regulations and the validity and/or enforceability of the remaining provisions of these tariff regulations shall, as far as is possible, not in any way be affected or impaired as a result of that omission. In such events the SEAGI will not be held responsible.

These tariff regulations can be at any time revised by the SEAGI to take into account any arising changes in applicable laws, rules or regulations.

The fees and charges mentioned in this document may be revised in accordance with the French Civil Aviation Code.

DEFINITIONS

DEPARTING PASSENGER: any passenger of at least two years of age departing on a flight from Chambery airport.

SCHENGEN TRAFFIC: any passenger departing on a flight to a final destination within the Schengen area.

INTERNATIONAL TRAFFIC: any passenger departing on a flight to a final destination outside the Schengen area.

NATIONAL TRAFFIC: any passenger departing on a flight to a final destination in France (French overseas territories included).

MTOW: Maximum Take Of Weight must be expressed in metric ton and rounded up to the next unit. Documents giving proof of the MTOW must be provided to the carrier by the aircraft owner.

LANDING CHARGE

The landing charge is levied for all aircraft landing at Grenoble Airport and is payable to the SEAGI.

The landing charges are calculated on the MTOW of the aircraft as stated in the Airworthiness Certificate, the Aircraft Flight Manual or in any other equivalent official document (e.g. Veritas data base).

No surcharge will be applied in relation to the aircraft's noise group or the aircraft's gas emission category.

Landing charge

MTOV	W	FEE
0 - 13 tons	fix	€ 10.00
0 13 (0)13	+ per ton > 6	€ 1.83 / t
13 - 25 tons	fix	€ 22.99
13 - 25 tons	+ per ton > 13	€ 1.10 / t
	fix	€ 36.04
25 - 75 tons	+ per ton > 25	€ 3.79 / t
	fix	€ 226.26
> 75 tons	+ per ton > 75	€ 4.57 / t

PEAK TIME SURCHARGE

A 5% surcharge on the landing charge will be apply on Saturdays from 4pm local time from 23th December 2019 to 31st March 2020.

A 10% surcharge on the landing charge will be apply on Saturday mornings until 4pm local time and on Sunday mornings until noon local time, during that same period.

Special conditions

A discount on landing charges is applicable for:

// helicopters - 50% discount

// non commercial training flights - 75% discount

All aircraft forced to return to Grenoble Airport due to technical problems or adverse weather conditions are exempt from the landing charge.

PARKING CHARGE

A charge is levied for the parking of all aircraft at Grenoble Airport and is payable to the SEAGI. The parking duration is based on the difference between the landing time and the take-off time as indicated on the strip which is considered as an official document.

For long or frequent stays, the parking charge and its terms of payment can be subject to mutual agreements between the Operator and the SEAGI.

The SEAGI determines the parking position where the aircraft must be parked.

The charge is calculated on the basis of the MTOW indicated in the Airworthiness Certificate, the Aircraft Flight Manual or in any other equivalent official document and on the total parking time and rounded up to the next unit.

The parking charge is calculated as follows:

```
// MTOW < 15 tons: € 0.22 per ton and hour
// MTOW < 15 tons: € 0.27 per ton and hour</pre>
```

First 60 minutes free of charge for commercial and business flights. Each hour commenced is due in full.

PEAK TIME SURCHARGE

A 100% surcharge applies on the parking charge at peak time periods, from 23th December 2019 to 31st March 2020.

LIGHTING CHARGE

Each aircraft movement operated with the use of runway lighting will be charged € 31.60

PEAK TIME SURCHARGE

A 5% surcharge on the lighting charge will apply on Saturdays from 4pm local time from 23th December 2019 to 31st March 2020.

A 10% surcharge on the lighting charge will apply on Saturdays mornings until 4pm local time and on Sunday mornings until noon local time, during that same period.

Special conditions

There is a **50%** discount for aircraft belonging to transport companies or air companies that perform training flights which do not involve transportation or remunerated work during those flights.

PASSENGER SERVICE CHARGE

VIP Terminal

The passenger service charge for using the VIP terminal amounts to:

// € 21 for National and Schengen passengers;

// € 31 for International passengers.

Charges for passengers with reduced mobility

A charge for passengers with reduced mobility is due to the SEAGI for each departing passenger on commercial flights and on each departing passenger of a private aircraft with an MTOW more than 6 tons.

The charge for passengers with reduced mobility amounts to € 0.64 per departing passenger.

The operator transporting the passengers acts as debtor towards the SEAGI. This charge is included in the passenger service charge line on the invoice.

Exemption of the passenger service charge:

- // passengers on a direct transit flight;
- // infants under the age of two;
- // inflight staff;
- # passengers from an aircraft forced to return to the airport due to technical problems or adverse weather conditions.

FUEL DELIVERY CHARGE

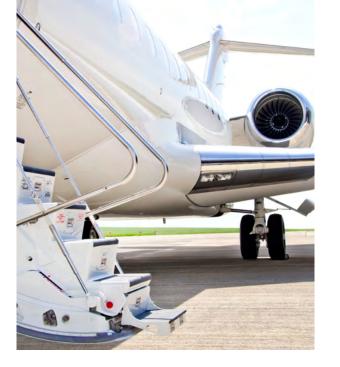
A charge is due for fuel delivery at Grenoble Airport. The charge is invoiced by the companies authorized by the SEAGI to sell aircraft fuel on site.

The fuel delivery charge amounts to:

// Jet engin fuel (Jet A1): 0.19 € per hectolitre

// Piston engine fuel (Avgas 100LL): 0.25 € per hectolitre

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HANDLING RATES

Applicable from 1st December 2019 to 30th November 2020.

PREAMBLE

All handling requests will be invoiced at the below rates.

Handling is mandatory for all aircraft - private or commercial - with a MTOW greater than 3 tons except on Saturdays from 23th December 2019 to 31st March 2020 and on 2nd January 2020 on which handling is mandatory for all aircrafts.

Handling is mandatory for all helicopters with passengers.

Ground handling services are provided in accordance with the terms and provisions of the IATA Ground Handling Agreement (SGHA) 2013.

The terms and provisions of the Main Agreement of the IATA SGHA 2013 will determine the relations between the user and SEAGI.

DEFINITIONS

FERRY/FERRY: no passengers on arrival and on departure.

FERRY/FULL OR FULL/FERRY: passengers on arrival or on departure.

FULL/FULL: passengers on arrival and on departure.

AIRCRAFTS HANDLING RATES

CAT	MTOW	FERRY/ FERRY	FERRY/FULL OR FULL/FERRY	FULL/ FULL
1	Less than 3 tons	€ 61	€ 84	€ 120
2	From 3 to less than 5,9 tons	€ 119	€ 169	€ 240
3	From 6 to less than 9,9 tons	€ 257	€ 359	€ 513
4	From 10 to less than 17,9 tons	€ 401	€ 539	€ 744
5	From 18 to less than 33,9 tons	€ 583	€ 793	€ 1,106
6	From 34 to less than 44,9 tons	€ 1,180	€ 1,628	€ 2,299
7	From 45 to less than 74,9 tons	€ 1,275	€ 1,760	€ 2,484
8	More than 75 tons	€ 1,556	€ 2,152	€ 3,050

HELICOPTERS HANDLING RATES

CAT	MTOW	FERRY/ FERRY	FERRY/FULL OR FULL/FERRY	FULL/ FULL	
НО	Helicopter < 3 tons	€ 44	€ 62	€ 88	
Н1	Helicopter > 3 tons	€ 68	€ 94	€ 136	

A 50% surcharge will be applied to the relevant handling rate on Saturdays and Sundays from 23th December 2019 to 31st March 2020 and on 2nd January 2020.

SERVICES INCLUDED IN THE HANDLING RATE

SERVICES	FERRY/FULL OR FULL/FERRY OR FULL/FULL	FERRY/FERRY
Marshalling	X	X
Wheel-chock positioning and removal	Х	X
Passengers boarding and/or disembarking	Х	
Baggage handling	Х	X
Administrative support (immigration, customs)	X	Χ
Liaison with ATC	Х	Х
Crew assistance	Х	X
Potable water	Х	Х

ADDITIONAL OPTION

De-icing

C A	WINGSPAN	AIRCRAFT TYPE	ANTI-	ICING	DE-I	CING	DE/AN	TI-ICING
T			PART OPERATION	FULL OPERATION	PART OPERATION	FULL OPERATION	PART OPERATION	FULL OPERATION
1	13 m or less	BE58 / C510 / E50P / FA10 / PAY1- 2 / TBM7 - 8 - 9 / SR22 / EA50	€ 369	€ 462	€ 840	€ 949	€ 911	€ 1,140
2	From 13,1 m to 15 m	BE40 / C501 / C525 / H25A / LJ35 - 40 - 45 - 60 / P180 / PAY3 / PRM1 / DA42 / P46T	€ 501	€ 627	€ 1,106	€ 1,475	€ 1,417	€ 1,771
3	From 15,1 m to 19 m	B190 / B350 / BE20 - 30 / C25A / C25B / C25C / C550 / C551 / C560 / C56X / C650 / E55P / FA20 - 50 / G150 / GALX / H25B / H25C / PC12 / BE9L	€ 695	€ 880	€ 1,513	€ 1,948	€ 1,870	€ 2,338
4	From 19,1 m to 24 m	B736 / C680 / CL30 - 60 - 850 / CRJ2 / D328 / E135 - 145 / F2TH / F900 / GLF3 / G250 / C750	€ 793	€ 991	€ 1,632	€ 2,065	€ 1,982	€ 2,478
5	From 24,1 m to 38 m	A318 - 319 - 320 / B732 - 733 - 735 - 737 - 738 / F100 / FAX7 / FAX8 / GL5T / GL6T / GLEX / GLF4 - 5 - 6	€ 889	€ 1,112	€ 1,876	€ 2,360	€ 2,267	€ 2,833
6	From 38,1 m to 44 m	A310 - 321 / A400M	€ 987	€ 1,233	€ 2,115	€ 2,658	€ 2,551	€ 3,188
7	More than 44 m	B767	€ 1,171	€ 1,464	€ 2,213	€ 2,906	€ 2,790	€ 3,488

RAMP EQUIPMENT AND SERVICES

GPU - start up only	€ 47 / operation
GPU	€ 150 / usage (up to 60min) € 30 / additional 15 min
ASU	€ 372 / operation
Toilet service	€ 59

OPENING HOURS EXTENSIONS

Extension of opening hours (TWR)

Extension planned more tann 7 days in advance	€ 155 / hour*
Extension planned less than 7 days in advance	€ 229 / hour*

Extension of the business aviation terminal

Extension of the business aviation terminal opening hours	€ 69 / hour*
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SERVICES

Catering

Catering order	10% administration fees
Catering delivery	10% administration fees
Coffee / hot water	€ 19 / box
Ice cubes	€ 7 / bag
Food storage	€ 12 / bag and / day

Cleaning

Dish washing service	€ 47/ operation
Catering delivery1/2 dish washing service	€ 24 / operation
Cabin cleaning (hovering, counter and table-top wiped down)	€ 93 / operation

Reservations

Hotel reservation and associated admin	€ 25 / operation
Car rental reservation and associated admin	€ 25 / operation
Transport reservation and associated admin	10% administration fees
Taxi reservation	10% administration fees
Other requests	10% administration fees



